

# State of New Mexico Dental Plan

Administered by Delta Dental of New Mexico

### **NETWORK** INFORMATION

#### In-Network Providers in New Mexico — PPONew Mexico

The State of New Mexico Dental Plan, administered by Delta Dental, features the PPONew Mexico Network, a preferred provider network with over 1,713 points of access in New Mexico. This network was designed to offer members savings based on



provider discounts (maximum approved fees) while providing access to general dentists and specialists in every category. In addition, benefit levels are enhanced when a PPONew Mexico dentist is selected.

## Open/Switch **Enrollment 2014**

No Plan Changes for 2014!

Coverage will be effective January 1, 2014

Don't miss your opportunity to enroll!

#### In-Network Providers in other states — Delta Dental PPO<sup>SM</sup>

When services are received outside New Mexico, the national provider network called Delta Dental PPO is considered innetwork. Delta Dental PPO is a national preferred provider network with more than 207,000 locations nationwide.

Reduce your out-of-pocket costs by always selecting an in-network dentist. By selecting participating providers, you are only responsible for your co-payment and deductible, if applicable, at the time services are received. No balance billing applies and your dentist will file claims on your behalf.

Delta Dental has multiple provider networks and not every dentist participates in every network. When asking a dentist if he or she participates with Delta Dental, make sure to specify the PPONew Mexico provider network (or Delta Dental PPO if outside New Mexico). Provider directories and a dentist search tool are also available at deltadentalnm.com in the Find a Dentist link.

#### **Out-of-Network Providers**

Dentists who are out-of-network providers have not agreed to the provider fee maximums applicable under the dental plan. Out-of-pocket costs can be much higher because patients may be billed for the difference up to the full amount charged by the dentist. Reduced benefit levels also apply to out-of-network services.

More than 120 disease signs and symptoms can now be detected through a routine oral exam.

Dentists also perform thorough oral cancer examinations, including inspection of the oral cavity and neck. Since cancers of the mouth, tongue and jam are usually first discovered during dental examinations, dentists are the forefront for saving lives.

Visit your dentist today!

Preventive care exams are covered at 100% as part of your dental benefits. Adding an oral cancer screening takes just a minute and is of no cost to you or your family.

Getting answers to your benefit and claims questions is now more convenient than ever.

Delta Dental's automated voice response system is available 24/7.

- Benefit/eligibility verification
- Request an ID card
- Provider Directories (fax, voice or email)
- Check claim / pretreatment estimate status



### Phone:

(505) 855-7111 or (877) 395-9420 (Toll-free)

#### Email:

customerservice@deltadentalnm.com

#### Web:

www.deltadentalnm.com

2500 Louisiana Blvd. NE Suite 600 Albuquerque, NM 87110

We do dental. Better.



# **PPONEW MEXICO**

△ DELTA DENTAL

Plan Pays 35%

SERVICES	In-Network	Out-of-Network
DIAGNOSTIC & PREVENTIVE	Plan Pays 100%	Plan Pays 100%
SERVICES	You Pay: 0%	You Pay: 0%*

- Oral Examinations twice in a calendar year
- Routine or Periodontal Cleanings twice in a calendar year
- Radiographic images: Complete series / panoramic images once every 5 years / Bitewing twice in a calendar year
- Topical Fluoride through age 18, twice in a calendar year
- Emergency Treatment for relief of pain
- Sealants through age 15, permanent molars only, 3 year limitation
- Space Maintainers through age 18, five year limitation

BASIC SERVICES  You Pay: 20%  You Pay: 45%*	BASIC SERVICES	Plan Pays 80% You Pay: 20%	Plan Pays 55% You Pay: 45%*	
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- Amalgam or composite resin fillings
- Stainless steel crowns primary teeth only
- Extractions non-surgical
- Oral Surgery maxillofacial surgical procedures of the oral cavity, including surgical extractions
- Endodontics pulp therapy and root canal filling
- Periodontics non-surgical and surgical treatment of gum disease
- Repairs to crowns, implants, onlays, bridges, partial or complete dentures
- Adjustments to partial or complete dentures

MAIOR SERVICES

• General Anesthesia - intravenous sedation and general anesthesia, when dentally necessary and administered by a licensed provider for a covered oral surgery procedure

Plan Pays 60%

MAJOR SERVICES	You Pay: 40%	You Pay: 65%*		
<ul> <li>Onlays, Crowns and Cast Restorations - when teeth cannot be restored with amalgam or composite resin restorations</li> <li>Prosthodontics - procedures for construction of fixed bridges, partials or complete dentures</li> <li>Implants - specified services and related prosthodontics, subject to clinical review/approval</li> </ul>				
<b>ORTHODONTIC SERVICES</b> Children up to 18 <sup>th</sup> birthday	Plan Pays 75% up to a \$2000 lifetime maximum You Pay: 25%*			
Adults, 18 and over	Plan Pays 60% up to a \$1,750 lifetime maximum You Pay: 40%*			
CALENDAR YEAR DEDUCTIBLE (applies to Basic and Major Services)	You Pay: \$50 per enrolled person \$150 aggregate per family			
CALENDAR YEAR MAXIMUM (excludes expenses for Orthodontic Services)	Plan Pays up to: \$1750 per enrolled person			

<sup>\*</sup>The payment percentages shown for Out-of-Network services are based on the Maximum Approved Fees applicable to Out-of-Network dentists. Plan participants who receive services from non-participating providers can have significant out-of-pocket costs *over and above* the percentage of co-payment shown. For more information, refer to the important PPONew Mexico network facts shown on the previous page.